

my connection

SEPTEMBER 2025



Thank You, Members!

The last two weeks have been challenging for MY CREDIT UNION and its members as we upgraded our system. Despite the challenge, we've remained strong and want to share some greatly appreciated and unsolicited "rays of sunshine" that members have directed toward our staff for their hard work and dedication during the upgrade. The team remains vigilant and committed to helping all members until the dust settles, and we are once again firing on all cylinders. So, these kind words of support meant a lot to us. Thank you!

"I have been a member my whole life, and I just want to say how amazing the employees have been. I know that right now is super busy and things are chaotic, but I have called in twice for assistance getting my password reset and for transferring some money to an outside account to pay a bill. The people I talked to were patient and helpful! I know it's probably pretty stressful, but I appreciate the care they are still taking and the patience they have with me. **Thank you for continuing to provide exceptional support!**" – Brittany

"I went to the Bloomington branch, and the reset issue I had was **handled in just a few minutes by a courteous associate.**" – David

"First of all, I appreciate all the efforts of the team responsible for this change. The emails ahead of the migration, easy to understand process of events, and even in-person information sessions were all really great communication touchpoints. I want to also recognize the technical team involved in this migration. I am sure it was not easy to know exactly what would happen post-migration. You can plan and test until the cows come home, but you never really know how things will go when you flip the switch live. You may not have anticipated the overwhelming volume of phone calls and have limited staff who are working their butts off to clean things up and provide the best service possible to your customers. It isn't an easy spot to be in, **but I truly appreciate the efforts of all MY MN CU employees.** Kudos to you all!" – Jennifer

"Old Shakopee Branch, **excellent help for online banking!**" – Larry



MY CREDIT UNION Has Heart!

MY CREDIT UNION might not be the biggest credit union in the world, but for its size, it has a big heart for the communities it serves. Since 2017, MY CREDIT UNION has **raised over \$1 million** for these communities and that is because of loyal members like you!

Another such opportunity is the 4th Annual "Fall Classic" Corporate Invitational Cornhole Tournament, which raises money for local veteran organizations. In the first three years, it raised over \$200,000. This year's event is Thursday, September 18, at Central Park in Rosemount!

If you work for a veteran-friendly company and would like to sponsor a team and participate, please email marketing@mymncu.org to receive more information.



2024 Cornhole Tournament Winners

Providing financial solutions that **EDUCATE, EMPOWER**
and **ENGAGE** our members and communities!



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Upcoming Community Events

Join Us

Inver Grove Heights Days



See us in the parade and at the Business Expo

Sept. 6th - Parade
Sept. 7th - Business Expo

Begins on 80th St along Cahill Ave going North until Buckley Way

[Click to Learn More!](#)



Come See Us

OurLife Senior Expo



Resource for local residents age 55+ to learn about services available to them

**September 11th, 2025
9:30 AM - 1:30 PM**

Apple Valley Senior Center
14601 Hayes Road, Apple Valley, MN 55435

**October 8th, 2025
11:00 AM - 1:30 PM**

Green Haven Golf Course
2800 Greenhaven Road, Anoka, MN 55303

[Click to Learn More!](#)



Proud Sponsor Of

Northtober Fest



Enjoy a pretzel and a beer the right way! Beer stein holding contest, live music, cornhole tournament! Fun for all ages with spin art and the famous penny game!

September 27th, 2025

NorthStar Tavern
5101 W 98th St,
Bloomington, MN 55437

[Click to Learn More About NorthStar!](#)



Join Us

Honey and Harvest



Pumpkin picking & decorating, photo opportunities, games, prizes, etc.

Llamas Dill & Pickle are back again this year! Check them out between 9:30 AM - 11:30 AM.

October 4th, 2025
9:00 AM - 12:00 PM

Lyndale Branch
(Back Parking Lot)
9550 Lyndale Ave S,
Bloomington, MN 55420

[Click to Register!](#)



Mark Your Calendars

Enterprise Fall Car Sale



Stay tuned for a Pre-Sale. Seminar Date is TBD...

Pre-sale: October 16th - October 18th

General sale: October 20th - October 25th

[Click to Learn More About Enterprise!](#)



Medicare Enrollment Assistance

The 2025 Medicare Open Enrollment Period is just around the corner! From October 15 to December 7, eligible individuals can review, change, or enroll in Medicare plans that best suit their healthcare needs.

Whether you're new to Medicare or considering switching plans, this is a critical time to make informed decisions and avoid late enrollment penalties. To help guide you through the process, we'll be hosting a series of Medicare seminars, with the help of our partners at TruLync Medicare Advisors.

Stay tuned for seminar dates and locations!

This is an educational event. No plans will be reviewed and no sales will be conducted. A licensed insurance agent will be present to answer questions. We are not connected with, nor endorsed by, the U.S. Government or Federal Medicare Program. For accommodations of persons with special needs at meetings, call (612) 345-2798. TTY 711



Branch Locations

Lyndale Branch
9550 Lyndale Avenue South

W. Bloomington OSR Branch
4025 W. Old Shakopee Road

Richfield Branch
345 E. 77th Street

Inver Grove Heights Branch
9050 Buchanan Trail

Coming soon...Rosemount! 2828 149th St. W., Rosemount, MN 55068

The MY CREDIT UNION newsletter is published periodically by MY CREDIT UNION for its members. This newsletter is intended to provide accurate information about credit union services and related financial information and is not intended to give accounting, legal or professional advice. All sources are believed reliable; however, on non-policy articles, accuracy cannot be guaranteed.



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