muconnection

AUGUST 2023

Justice Alan Page to Read His "Bee Love" Book to Children Richfield Farmers Market - Saturday, August 12, in Veterans Park

Page's mother instilled the importance of education at an early age. So, in 1988, Page and his late wife, Diane, started the Page Education Foundation. The foundation has awarded thousands of grants to students, encouraging them to be successful in school

Justice Alan Page's list of career accomplishments and accolades is long and impressive. On the football field, he was a famed member of the "Purple People Eaters," was an NFL MVP in 1971, played in four Super Bowls and was inducted into the NFL Hall of Fame in 1988.

Off the field, his accomplishments have been equally impressive. While still playing in the NFL, Justice Page earned his law degree from the University of Minnesota in 1978. In 1992, he was elected to the Minnesota Supreme Court and served until he reached mandatory retirement age in 2015.

and in developing critical thinking skills.

On top of all that, Justice Page has also co-written several children's books, including "Bee Love," which seems like a good fit with the MY CREDIT UNION HoneyBee Kids Club and the Richfield Farmers Market. So please bring the kids to see a Hall of Famer and to join us on Saturday, August 12, at approximately

9:15 a.m. in Veteran's Park to enjoy "Bee Love."

Find "My Missing Money" Today!

Do you know where all your money is? Would it surprise you that the Minnesota Department of Commerce is currently holding just over \$700,000,000 that belongs to Minnesota residents and businesses and they are eager to return it to its rightful owners?

How did they get it? Many life events can set off consequences that inadvertently separate you from funds that rightfully belong to you. Moving, the passing of a parent or loved one, typos, closing a business, changing insurance companies or other vendors, OR simply forgetting accounts you have at financial

institutions. Those funds end up with the Minnesota Department of Commerce "Unclaimed Property" folks.

MY CREDIT UNION urges members to visit https://minnesota. findyourunclaimedproperty.com/ and search your last name and possibly common misspellings of your last name and see if anything shows up. Carefully examine the entire list! If your name shows up, simply follow the instructions to claim the funds. Beats looking in the seat cushions for loose change! Good luck!

Committing to Developing a Greater Member Service Experience

Organizational changes transform a business's processes, procedures, and culture to adapt to an ever-changing competitive market environment. Over the last several years MY CREDIT UNION has implemented changes to better serve our members. Our primary focus is not what we do, but more for whom we do it for - MY CREDIT UNION members.

MY CREDIT UNION members are community Heroes; they are educators, veterans, caretakers, community service workers, volunteers, emergency service providers, business owners, parents, students, and heroes from all walks of life. Heroes deserve our best and we are focusing our efforts on being the best credit union for MY members. The primary focus is; Service Quality, Education, Service Quality, Experience, Service Quality, Products, Service Quality, Relationships & Service Quality.

In conversations with members a common theme is "things are different," some good, some bad, and some just different, but an area MY CREDIT UNION needs to spend energy toward – is our service. We have already begun working to improve member service, but in September we will be changing our Wednesday morning hours to fiercely focus on developing staff. Starting Wednesday, September 6, branches (drive-up and lobby) and contact center will open at 10 a.m. This change in hours allows all staff to attend required training sessions, participate in team discussions to improve service and products, as well as provide commitment to our communities. In the September newsletter, we will introduce an opportunity for members to tell us if our efforts are paying off in terms of improved service!



MY CREDIT UNION's August 2023 Bags & Business Networking Event

Attention all MY CREDIT UNION business members or businesses searching for a new financial institution that fits all your needs: Sign up today to participate in MY CREDIT UNION's friendly cornhole competition and networking event. Come have a little fun while you work, plus it's FREE! This is our third and final "Bags & Business" networking event for the summer, so be sure to join us.

Tuesday, August 8 • 6 p.m.

MY CREDIT UNION, 9550 Lyndale Avenue, Bloomington, MN

Refreshments provided. Space is limited.

Email chrisg@mymncu.org to learn more and sign up!

Are you changing jobs?

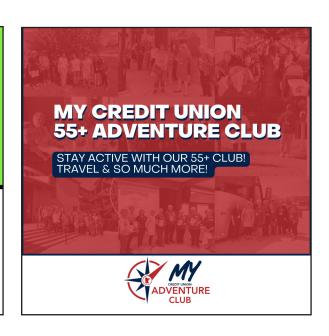
Do you have a **401(k)?**



Figuring out what to do is easier than you might think!

Find out how we can help





Branch Locations

Lyndale Branch 9550 Lyndale Avenue South

W. Bloomington OSR Branch 4025 W. Old Shakopee Road Richfield Branch 345 E. 77th Street

Inver Grove Heights Branch 9050 Buchanan Trail

Holiday Closings

Labor Day - Monday, September 4

The MY CREDIT UNION newsletter is published periodically by MY CREDIT UNION for its members. This newsletter is intended to provide accurate information about credit union services and related financial information and is not intended to give accounting, legal or professional advice. All sources are believed reliable; however, on non-policy articles, accuracy cannot be guaranteed.





