



## **MY CREDIT UNION Coronavirus Update**

As most of you are aware, the COVID pendulum again swung back in a more negative direction. Our thoughts go out to those families impacted by this horrible virus! Our thoughts are also with our frontline workers, who put themselves in harm's way to keep everyone safe! Words cannot properly express our gratitude. Thank you!

### **A few reminders from MY CREDIT UNION:**

- Our commitment is to remain open for business as usual (including lobbies), but we ask members to be flexible if COVID forces us to call an audible. This could include visiting a different branch location as we attempt to keep our staff and members safe.
- We continue to follow the Governor's mandate requiring masks inside our buildings. Hand sanitizer, social distancing markings and plexiglass shields remain in place not only for our protection, but yours as well.
- COVID has impacted MY CREDIT UNION families in dramatically different ways, with school closings, job uncertainty, food uncertainty, isolation, etc. If you anticipate difficulty in meeting any credit union loan obligations, please contact us immediately. We are currently offering another round of Skip a Pay in December to help lower member stress during the holidays.

The blessing in all of this is that MY CREDIT UNION has invested heavily in recent years in upgrading our "Socially Distant" member service technology, which allows members to bank safely without leaving their car, home, dorm room, cabin, ice house or RV across a variety of platforms. Please click on **MY Chart** to familiarize yourself with alternate ways MY CREDIT UNION can continue to serve you!

If you know a friend, neighbor, family member or co-worker who does not feel like their financial institution is able to meet their needs and expectations during this time – please tell them to join "MY CREDIT UNION!"

Thank you for choosing to do business with MY CREDIT UNION!

Sincerely,  
Greg Worthen  
President/CEO