



“Welcome to MY World”
YOU WILL BE ISSUED A NEW MY CREDIT UNION DEBIT CARD
In February 2021

As part of the previously announced name change, new MY CREDIT UNION Visa Debit Cards will be issued in February 2021 to all members receiving this letter. To minimize impact and disruption please keep the following information in mind:

- **Early February** – Your new MY CREDIT UNION Debit Card will arrive at your home. Please check your mail carefully to avoid accidentally discarding the new card. (Snowbirds should notify us of their February 2021 mailing address as soon as possible to make sure your card arrives when and where you want it to arrive.)
- **February 16th** – Keep using your current RBCU Debit Card all day Tuesday.
- **February 17th** – Beginning 12:01 a.m. on Wednesday activate/use your new MY CREDIT UNION Debit Card by calling the number on the sticker on the front of the card.
- **February 17th** – Your old RBCU Debit Card will be shut off and can be destroyed.

Reminder – Your new MY CREDIT UNION Debit Card will come with a new debit card number because we have changed card vendors during this transition. Therefore, any pre-authorized or reoccurring charges (subscription services, utilities, cell phone bill, etc) will need to be re-established with those providers prior to the next billing cycle to prevent a disruption of service.

The new debit cards are vertical & contactless to facilitate fast, socially distant purchases – just tap and go! The new design also places the card number out of sight on the back as a security enhancement to prevent others from capturing your card information during transactions.

Members should download and register BOTH your MY CREDIT UNION Debit and Credit Cards on the new MYCUCARDS App to monitor and control both products at your fingertips!

We are sorry for the inconvenience this may cause, but our goal is to provide MY members with the best products in the market. Please keep this letter for reference until after February 17th or visit: www.mymncu.org/new/debit-card-conversion.shtml for more information!

Sincerely,
Greg Worthen
President – MY CREDIT UNION